

May 2010

Visual Basics – Lean Eyes: Learning to See the Waste

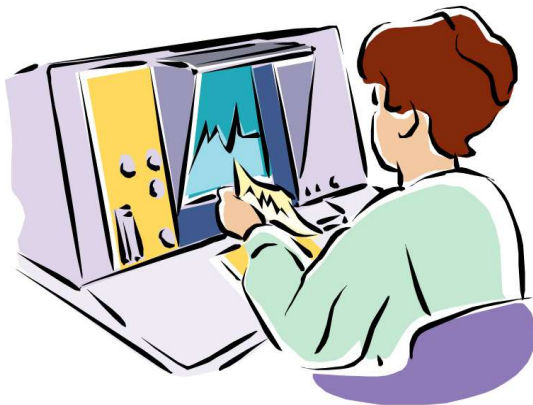
presented by Glenn Tanzman

Manufacturing is all about processes. How effectively those process operate is a function of good teamwork, good communication and the elimination of waste. An effective process is one that is value adding - VA – something the customer is willing to pay for. Waste is the non value adding activities – NVA – that we attach to our processes, often because of our false perceptions of reality and need.

The ability to eliminate waste in production requires each team member, at all levels, to develop Lean Eyes in order to see the opportunities.

Lean Eyes means having the ability to recognize the VA and NVA activity in the shop, and since that is the basic starting point for implementing Lean Manufacturing, we will take a look at a couple of useful tools to help us uncover and eliminate waste in our processes. Our goal is to enable you to easily identify, quantify, and prioritize the wasteful activities that occur in your facility both in the factory and the office.

Developing the ability to recognize waste is an essential first step on the Lean Journey. Join us on Wednesday, May 10, 2010 as Glenn Tanzman of Tanzco Management Consulting will lead us through the Visual Basic used to transform processes.



WEDNESDAY, May 12, 2010

Youngest Brother Restaurant,

Rte 9W in Newburgh, ½ mile south of I-84

Social time: 6:00 – 6:30pm

Dinner: 6:30 – 7:30pm

Members \$22 Non-Members \$25

(prepay PayPal, or pay at the door)

Presentation: 7:30 - 8:30pm

RSVP by May 10!

capron@us.ibm.com or (845) 725-7859

Glenn Tanzman is the principal of Tanzco Management Consulting LLC, which provides training and consulting in Lean Manufacturing, Lean Six Sigma, REACH, RoHS and Supply Chain Management. Tanzco is an approved provider for the Hudson Valley Technology Development Center (HVTDC), the Industrial Technological Assistance Corporation (ITAC-NYC), and Connstep in Connecticut. He has written courses in Warehouse Management and Inventory Management offered by HVTDC and ITAC. Tanzco provides consulting services to many small and mid-sized companies but their client list also includes IBM and Wyeth Labs.

Glenn has an MBA from Fairleigh Dickinson University and a BS in Chemistry from CCNY. He is a Certified Manufacturing Engineer from SME. He is VP of Programs for the Mid-Hudson Chapter of APICS and serves on their Board of Directors. Glenn also serves on the ASQ Section 302 Board of Director as Education Chairmen and is a Certified Quality Engineer. Glenn recently completed Lean Six Sigma Green Belt Certification and is pursuing a Master Black Belt at Villanova University.

Glenn is an ISO 9001/ISO 14001 Certified Lead Auditor and has achieved the RABQSA-OI level as a Business Improvement QMS Auditor. He is qualified to perform third party certification audits but prefers to help companies achieve ISO certification by helping them develop, implement, and refine their Quality Management Systems. Glenn has given numerous RoHS and REACH workshops and is a subject matter expert on these laws.

Glenn has taught Operational Excellence in the MBA program and currently teaches Organizational Behavior and Operations Management courses at Marist College in Poughkeepsie, NY.

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From the President's PC

I have been involved with APICS for over 30 years. From my daughter's point of view, at almost 20 years of age, it's been all her life. Apparently she was paying attention. Currently in college and specializing in working with the hearing impaired, she has gotten involved with the professional organization for that field, has attended a couple of workshops, and is taking a non-credit 10 week program this summer. She considers the involvement important to her career development, with the filling in the blanks with "those things they don't teach in college." She finds it exciting to be in workshops with professionals engaged in that field of endeavor. As she explained to me the other day, it's important to develop a network. She currently works with three hearing impaired groups on a voluntary basis, which increases her visibility in that community. Sometimes, kids are amazing. And as a parent, it's a good feeling to realize that I have, through my own actions, passed down a necessary set of skills for her own career development.

John H. Capron, CPIM

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Companies of the Hudson Valley

Wakefern Food Corporation



The Wakefern Food Corp., founded in 1946 and based in Elizabeth, New Jersey (United States), is the largest co-operative group of supermarkets in the United States. The name "Wakefern" is a portmanteau of the founders' names (W for Louis Weiss, A for Al and Sam Aidekman, K for Abe Kesselman, an E added for pronunciation, and FERN for Dave Fern), though the company adopted the name ShopRite for its stores in 1951.

Wakefern owns one of the Northeast's largest trucking fleets and is the largest retailer-owned cooperative in the country.

Wakefern also created and operates or franchises the PriceRite limited-assortment chain of stores throughout Connecticut, New York, Massachusetts, Rhode Island, Pennsylvania and California. PriceRite is a wholly owned subsidiary of Wakefern.

The company supplies all of its members' ShopRite stores as well as the PriceRite chain. In July, 2007, the cooperative announced that for the first time, it was offering its wholesale services to third-party supermarket operators, in the Northeastern United States and other areas of the country.

Wakefern also provides its members' stores with services such as: computer services, insurance, advertising, marketing, merchandising, and procurement.

